

ORDER DATE	ORDER NUMBER

QTY	ISBN	DESCRIPTION	REASON CODE	REASON FOR RETURN
				1 ARRIVED TOO LATE
				2 INCORRECT ITEM
				3 FAULTY/POOR QUALITY
				4 DAMAGED PARCEL
				5 OVERSTOCK

**Please read the instructions below:**

Failure to enclose products for return and documentation listed below could result in your refund being delayed or refused.

**Instructions**

1. Returns form should be completed in full
2. Enclose all listed items intended for return
3. Please package all items securely
4. Please enclose a copy of your original order confirmation or dispatch note
5. Please return to the following address

**Pearson Returns**  
**GXO Logistics**  
**3B Wood Lane,**  
**Erdington,**  
**Birmingham,**  
**B24 9QJ**